

Geoff Huggins

February 2019

“Let me be clear about the objectives of this programme of reform. We want to ensure that adult health and social care services are firmly integrated around the needs of individuals, their carers and other family members; that the providers of those services are held to account jointly and effectively for improved delivery; that services are underpinned by flexible, sustainable financial mechanisms that give priority to the needs of the people they serve rather than the needs of the organisations through which they are delivered; and that those arrangements are characterised by strong and consistent clinical and professional leadership.”

Nicola Sturgeon, MSP, Deputy First Minister and Cabinet Secretary for Health and Wellbeing, December 2011

let's break that down

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Key Ingredients

Nationally agreed outcomes, supported by indicators

Primary, community and social care together with those aspects of hospital care linked to unplanned admissions

New accountable boards that plan and commission services, with a focus on localities

Single budget for health and care

Operational integration of services

1. People are able to look after and improve their own health and wellbeing and live in good health for longer.
2. People, including those with disabilities, long term conditions, or who are frail, are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community.
3. People who use health and social care services have positive experiences of those services, and have their dignity respected.
4. Health and social care services are centred on helping to maintain or improve the quality of life of service users.
5. Health and social care services contribute to reducing health inequalities.
6. People who provide unpaid care are supported to look after their own health and wellbeing, including to reduce any negative impact of their caring role on their own health and wellbeing.
7. People who use health and social care services are safe from harm.
8. People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide.
9. Resources are used effectively and efficiently in the provision of health and social care services.

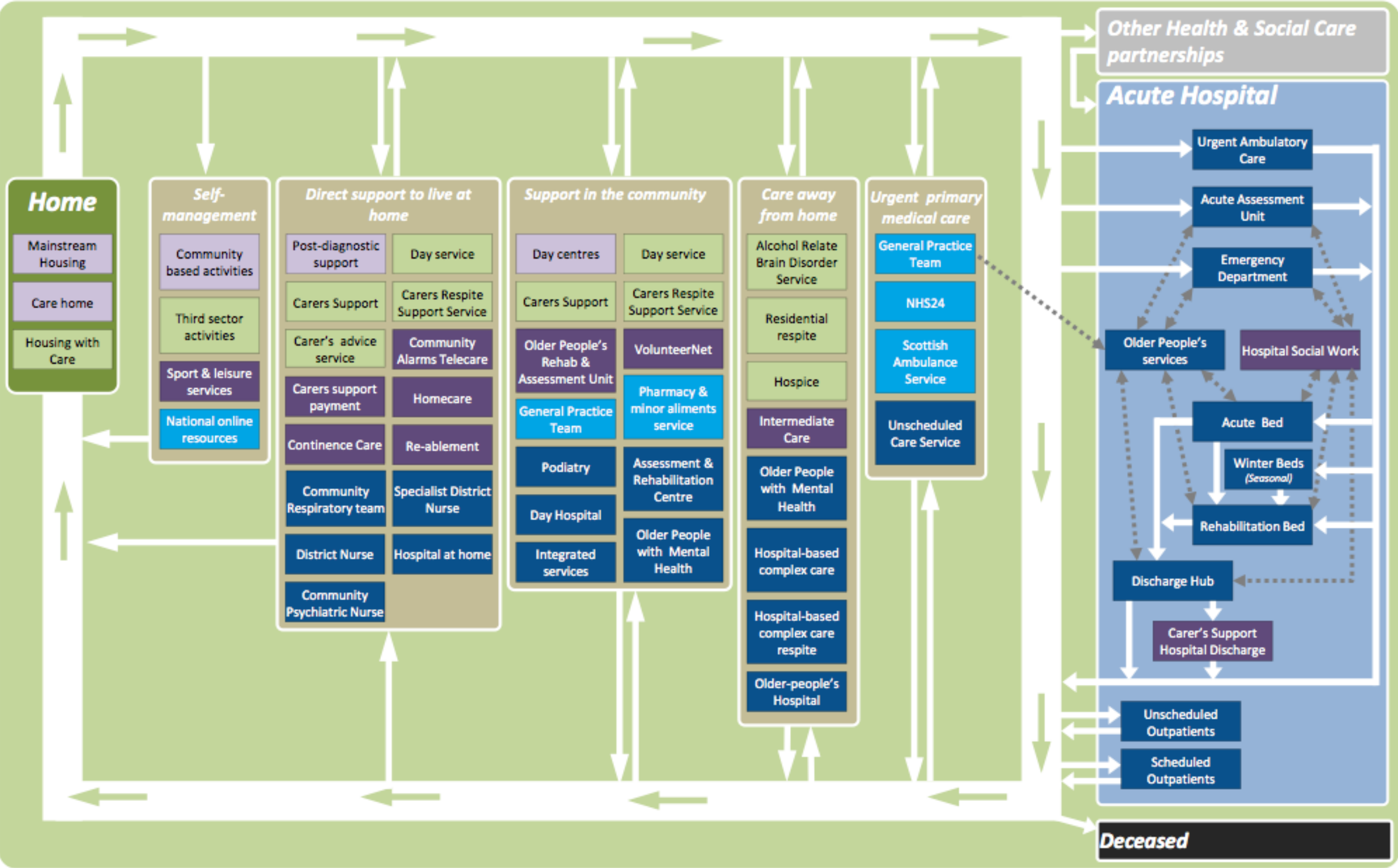
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tl;dr

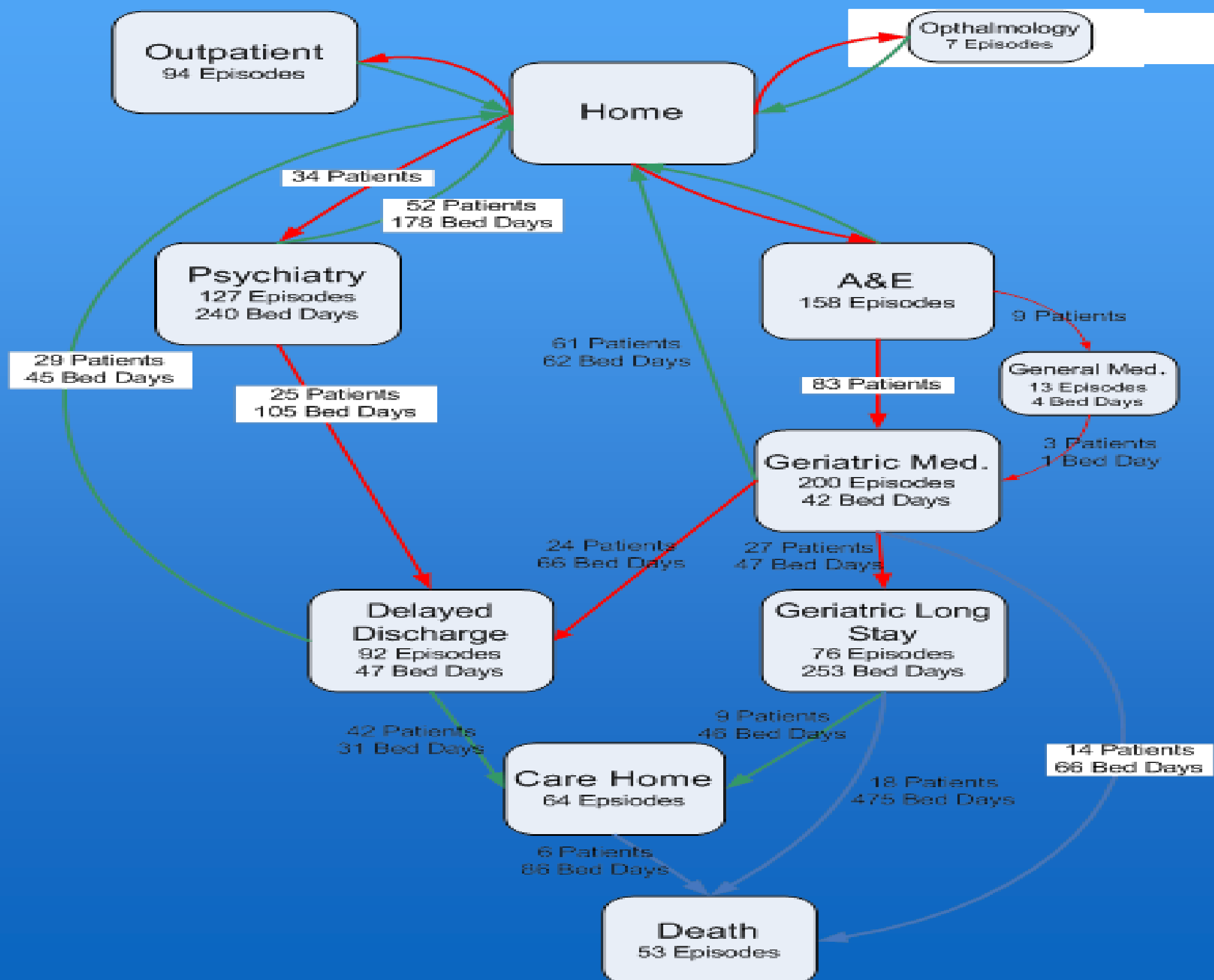
helping people live the lives they want to live

Partnership's Health and Social Care System for Older People

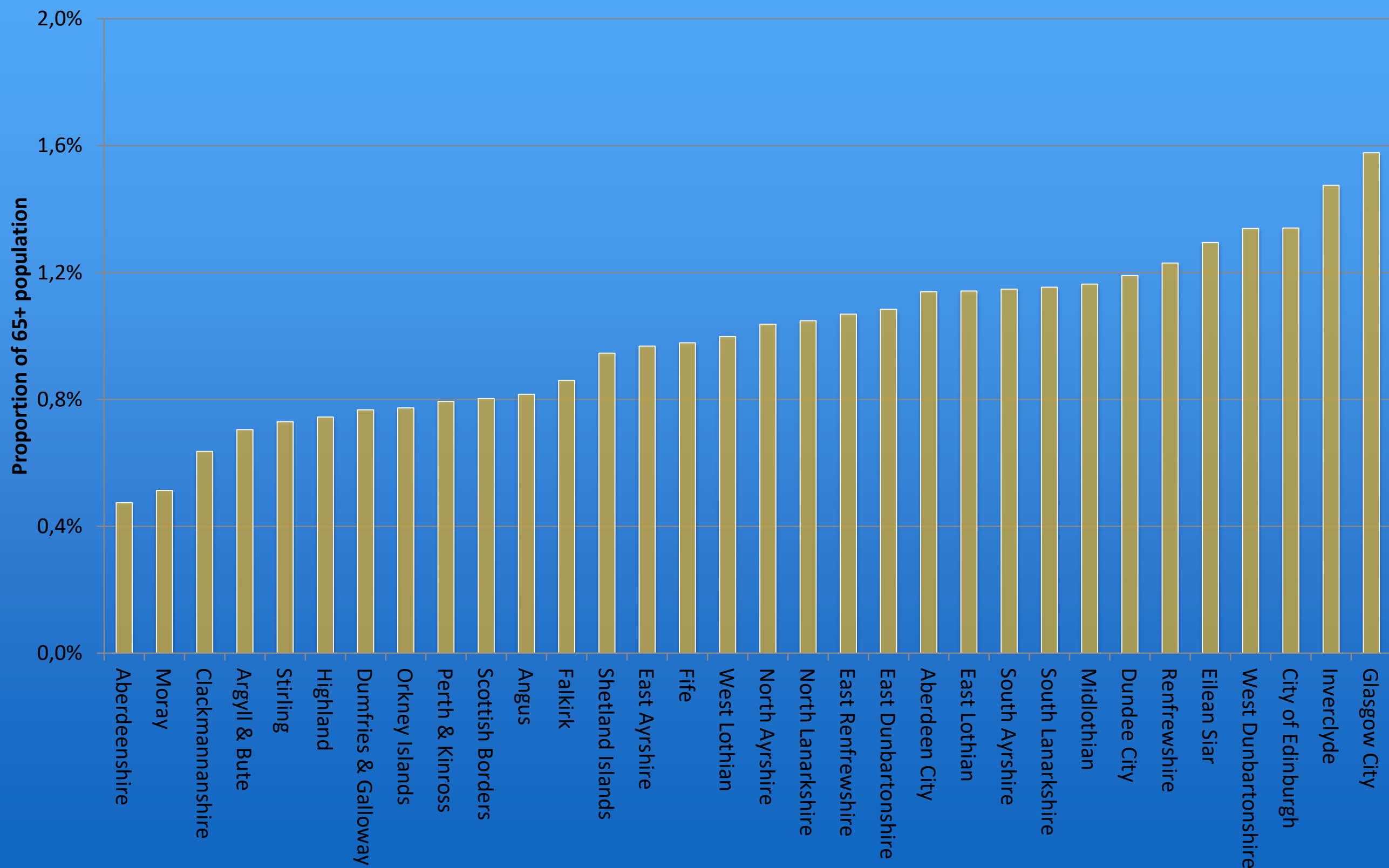
Created by Healthcare Improvement Scotland in conjunction with [Local authority] council, NHS [NHS Board] and the [Partnership name] Health and Social Care Partnership.
MONTH YYYY, v0.0 Whole system high-level view



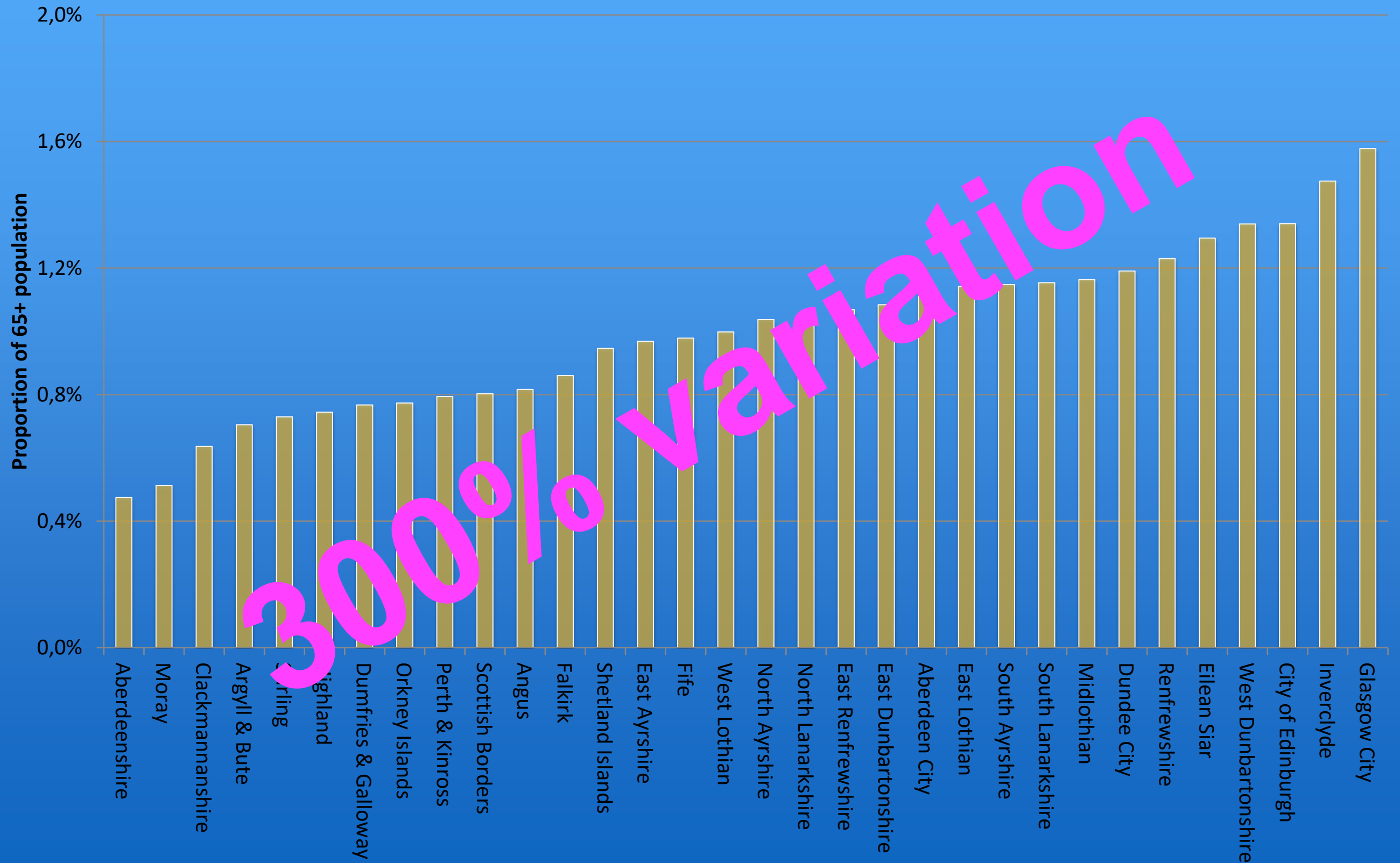
Map Pathways-Process Mining



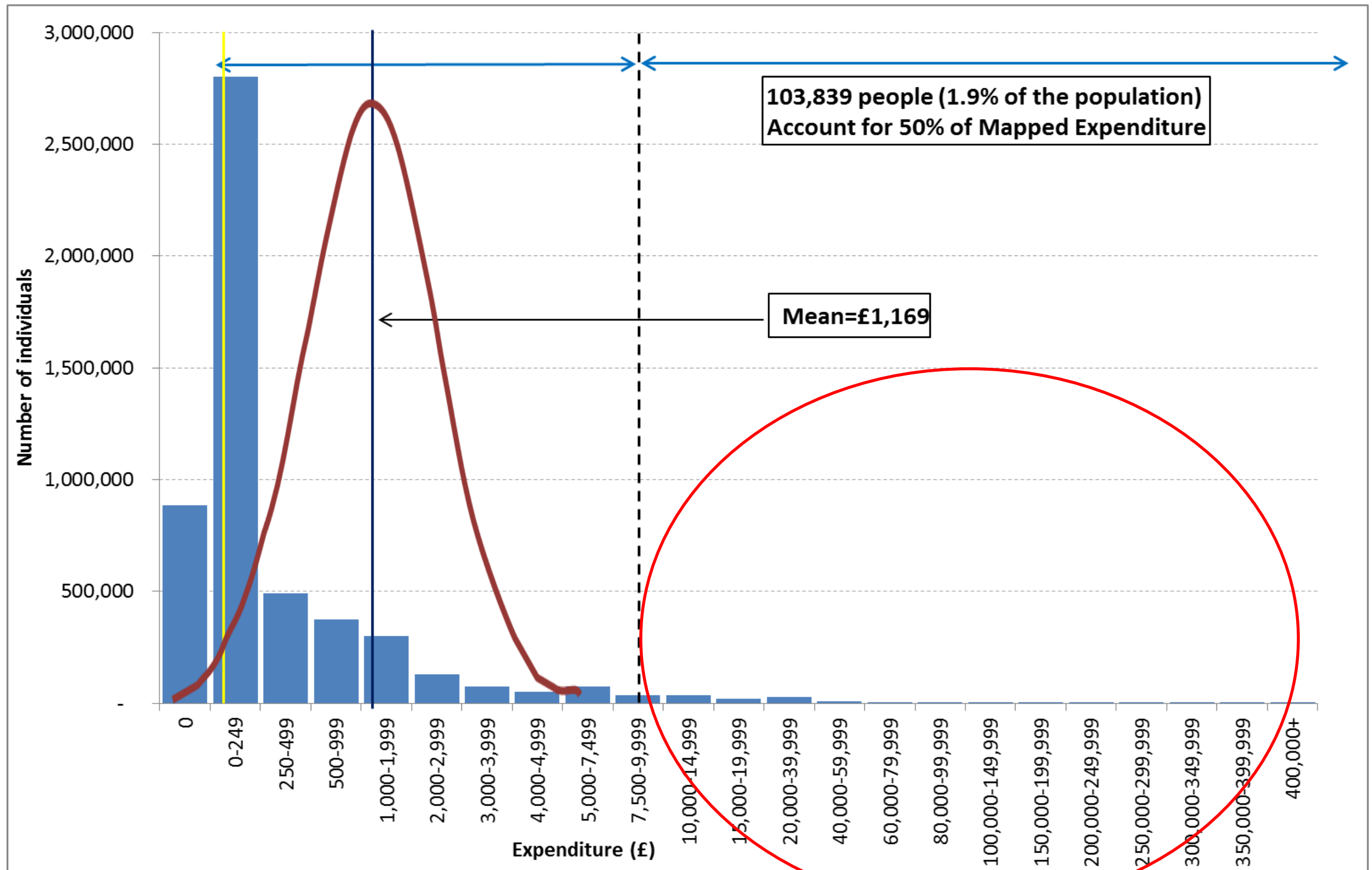
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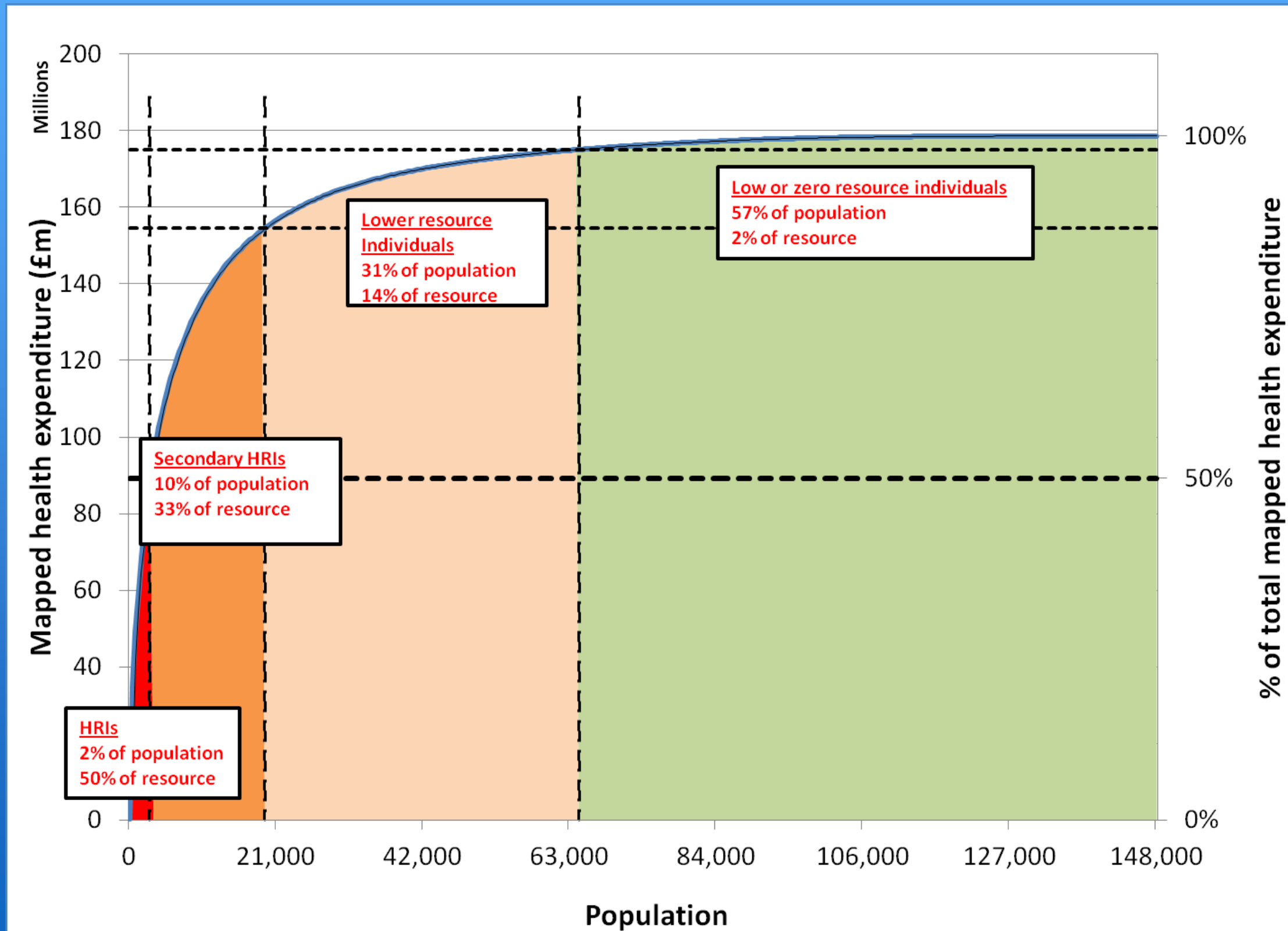


Distribution of Mapped Expenditure

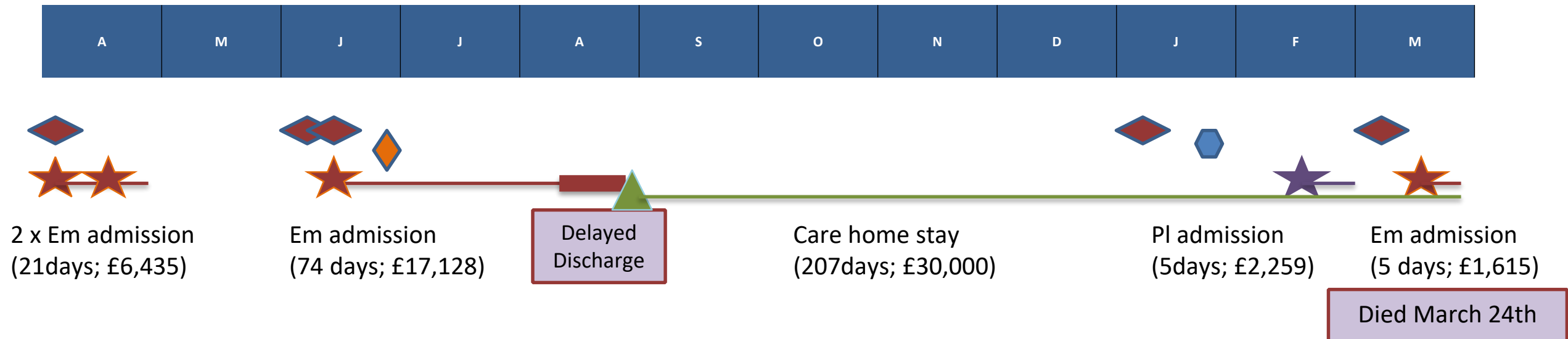


The Scottish Government

High Resource Individuals



Pathway for Mr Smith



- **Understand** the data
- Locally **appropriate** services
- Curated, **very** personalised care
- **Always** support autonomy – realistic medicine, self-directed support, etc.
- Permission to be a **person**
- **Remember** what matters – outcomes

Guiding principle:

“... effective services must be designed with and for people and communities – not delivered ‘top down’ for administrative convenience”

The Christie Commission Report
Commission on the future delivery of public services, June 2011

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