



# • FOUNDRY •

WHERE WELLNESS TAKES SHAPE

MALCOLM JENKINS, KAREN TEE  
& REBECCA SHARMA



October 31, 2019

## CREATING THE “SYSTEM OF SERVICES” TOGETHER

*“The most significant barriers have to do with - not with the lack of service, but a lack of the system of the services... For a variety of reasons, we don't work well as a system. What is lost, or who gets lost in there, is kids and families.*

***“This is an opportunity to work smarter, think differently, and work together.”***

- *Foundry Proof of Concept Developmental Evaluation*

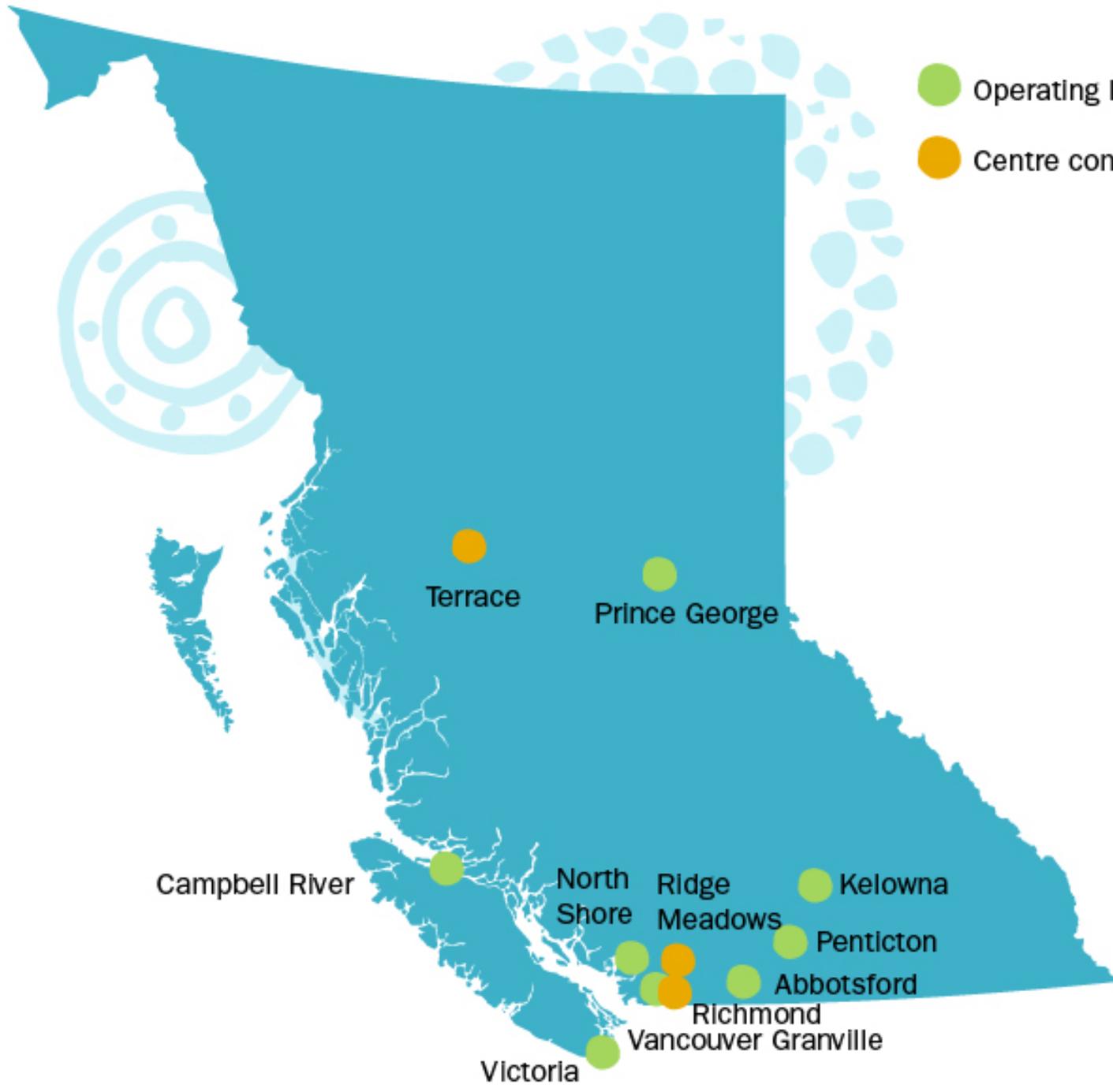
# PRESENTATION OVERVIEW



# VISION

**Transform access**  
to health and social  
services for youth  
and families





● Operating Foundry centre

● Centre coming soon

Terrace

Prince George

Campbell River

North  
Shore

Ridge  
Meadows

Kelowna

Penticton

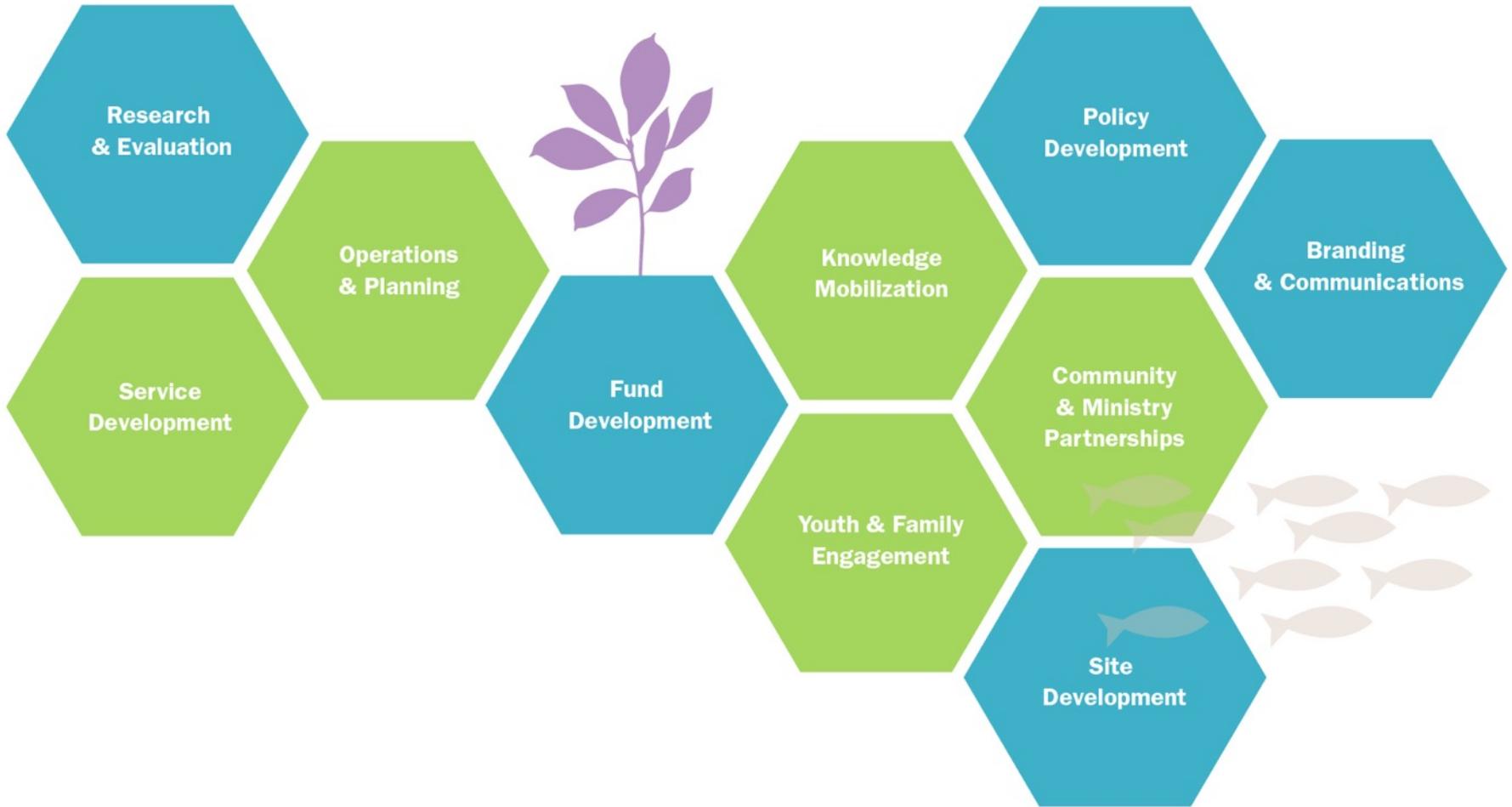
Abbotsford

Richmond

Vancouver Granville

Victoria

# FOUNDRY CENTRAL TEAM IS THE BRIDGE BETWEEN OPERATORS, HEALTH AUTHORITIES AND GOVERNMENT



# COLLABORATIVE, MULTI-SECTOR FUNDING MODEL

## Innovation, Program Development, One-Time Projects

- **Over \$20M** in philanthropic funding – centrally and with local fundraising campaigns
- **Over \$2M** in evaluation and research funding, increasing grant activities

## Core Operations and Sustainability

- Existing, in-kind non-profit, health, and other government resources averaging **\$1.5M-2M per centre**
- One-time & ongoing operations funding from **Province of BC**



## PARTNERSHIPS



# MEANINGFUL YOUTH & FAMILY ENGAGEMENT

- Creates opportunities for youth to provide input and inform decision-making
- Generates community, belonging, ownership and appreciation
- Ongoing, collaborative partnerships



# MEANINGFUL YOUTH & FAMILY ENGAGEMENT

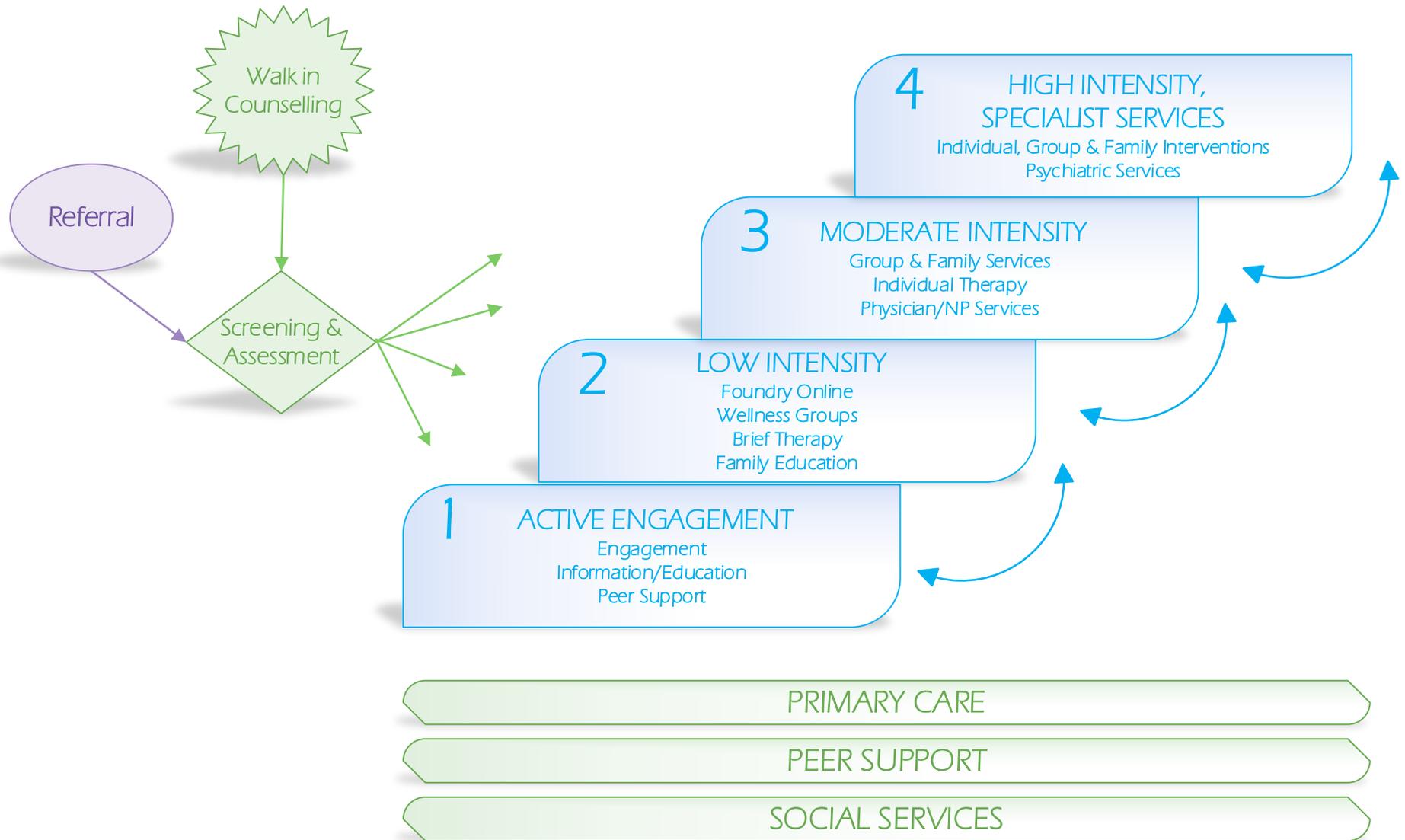
- Results in people feeling drawn to or pulled back from the work
- Helps people to further understand the work in new way, where they feel a part of it and that their contribution enhances the outcome



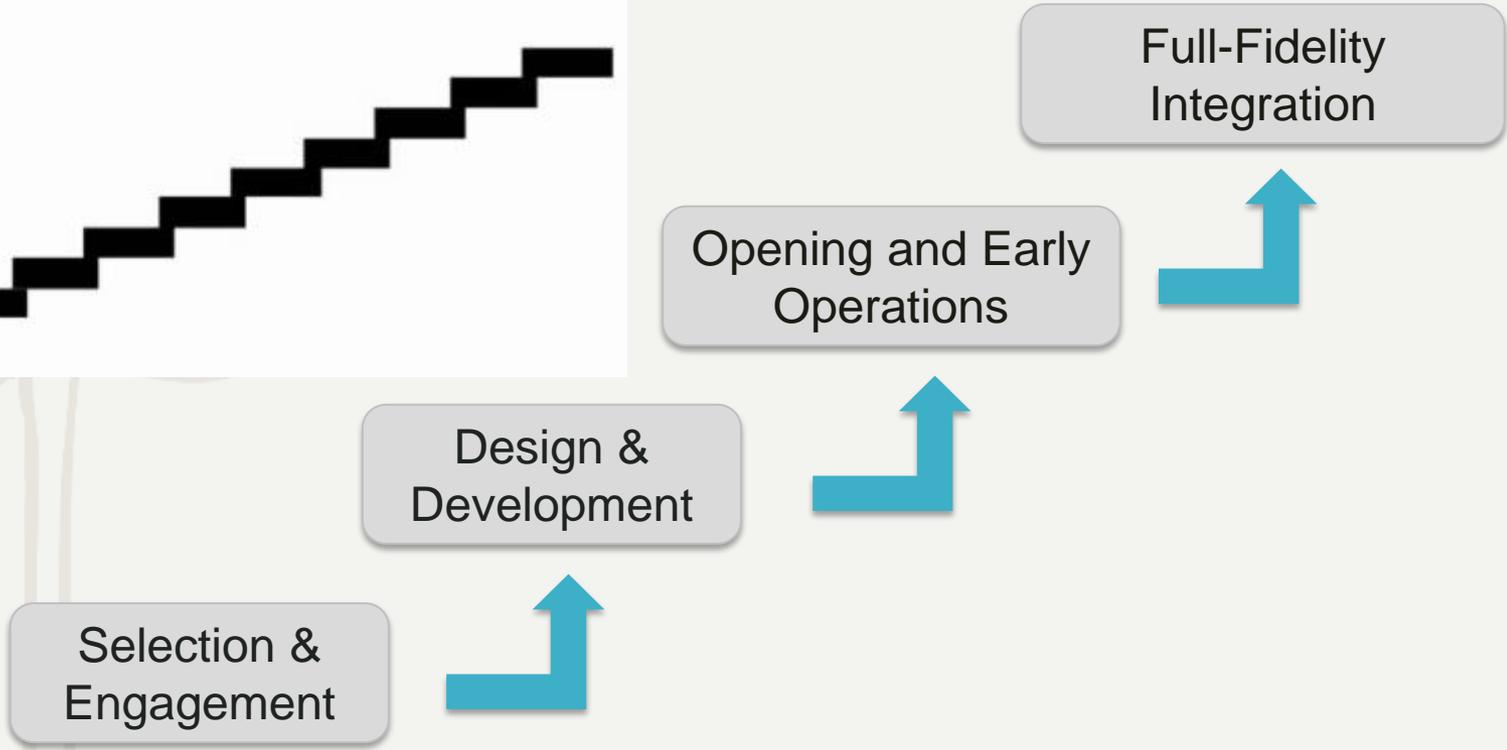
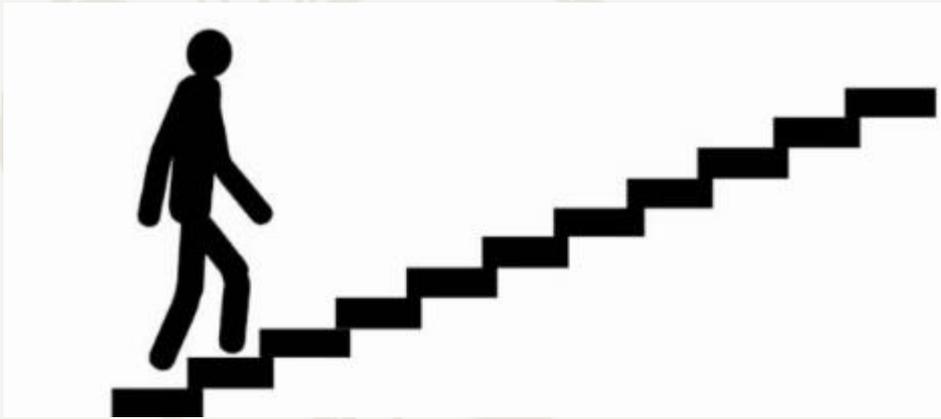
# FOUNDRY SERVICE MODEL



# FOUNDRY'S INTEGRATED STEPPED CARE MODEL



# CREATING FOUNDRY: TRANSFORMATION AND INTEGRATION IS MORE THAN A 3-YEAR PROCESS



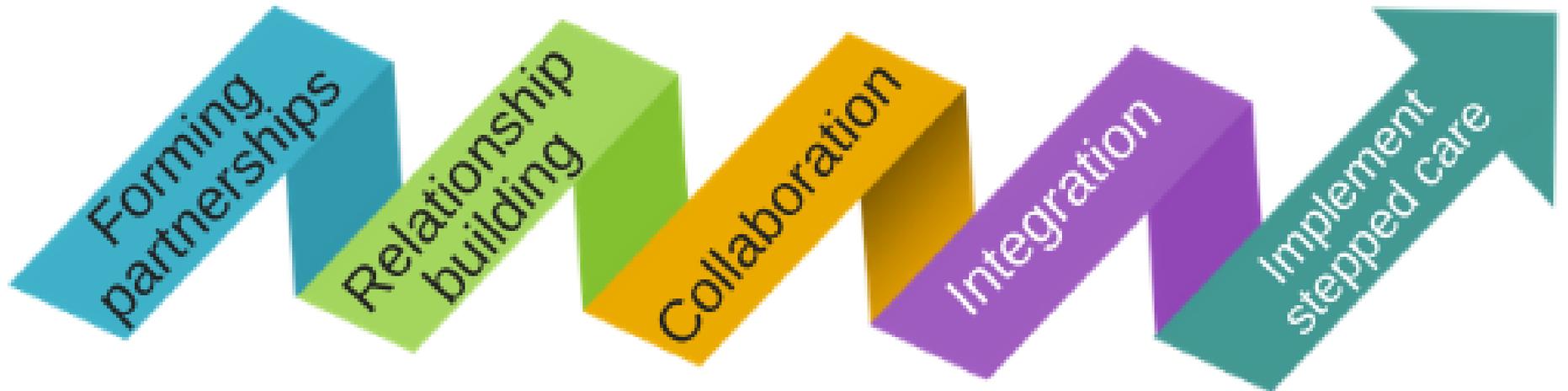


# Developmental evaluation learning: What is a Foundry centre's role in “transforming access” through intentional integration?

**ONE-STOP SHOP:**  
*“NOT JUST EVERYTHING UNDER ONE  
ROOF” BUT “EVERYONE WORKING  
TOGETHER”*

# COLLABORATION, INTEGRATION & SYSTEMS TRANSFORMATION

## STEPS TO SYSTEM TRANSFORMATION



## Foundry Toolbox Data from April 27 2018 to August 30 2019

Total Number of Unique Youth

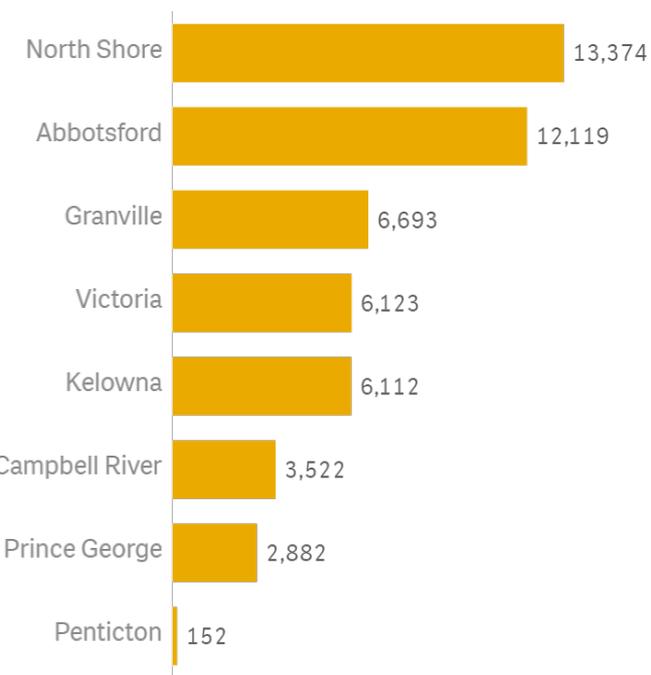
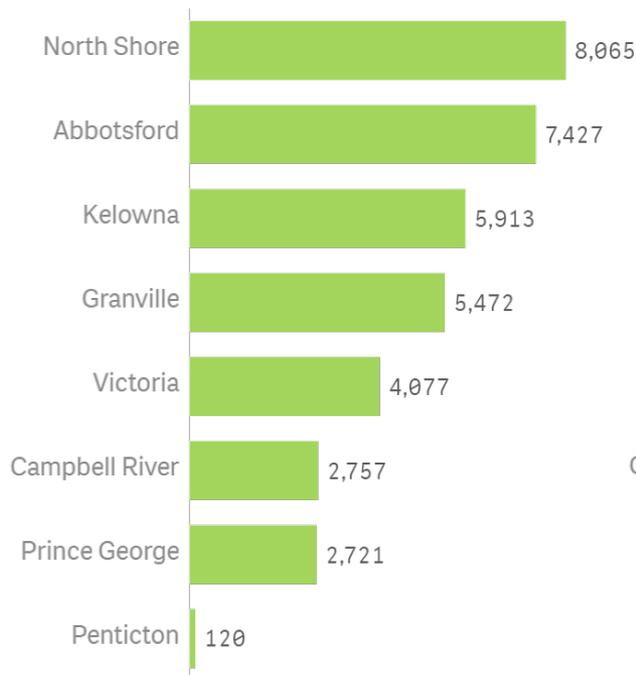
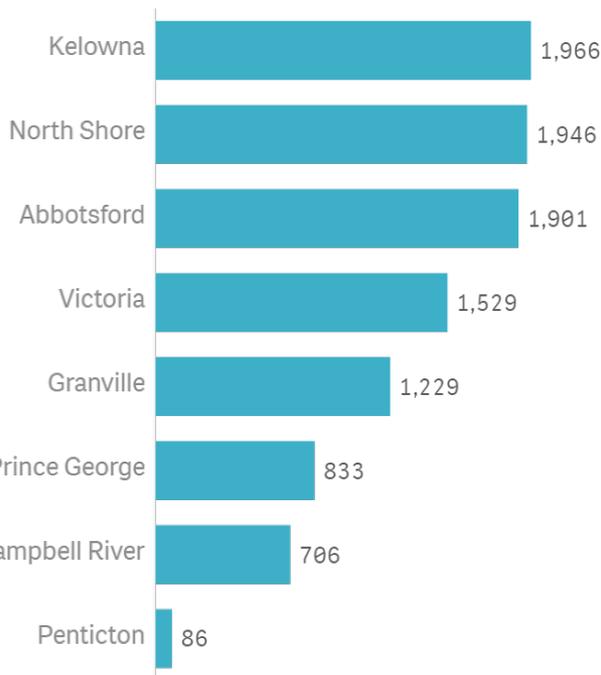
10,196

Total Number of Visits

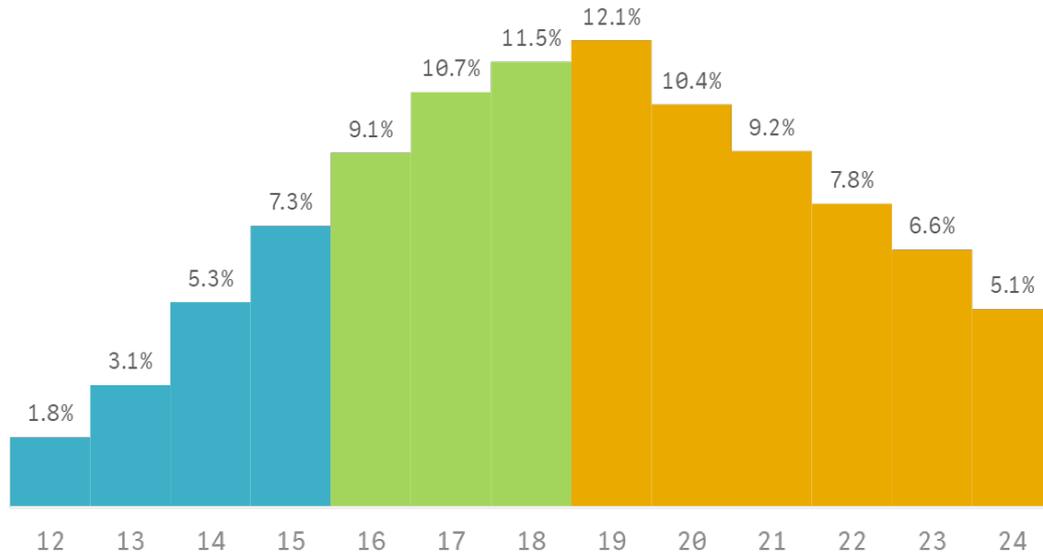
36,552

Total Number of Services

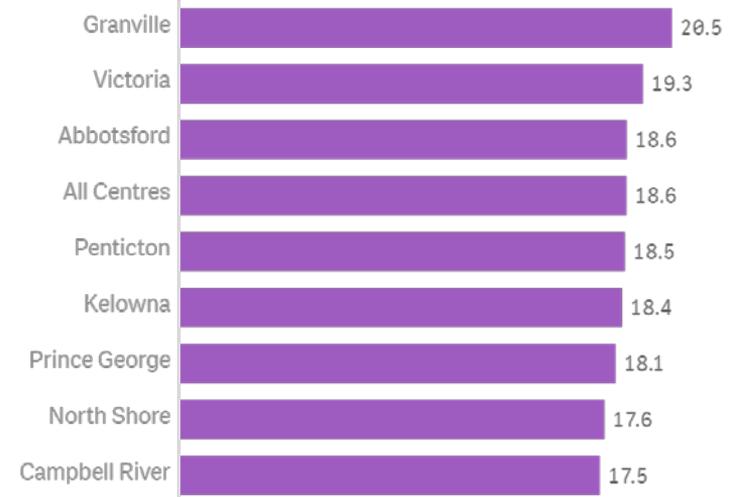
50,977



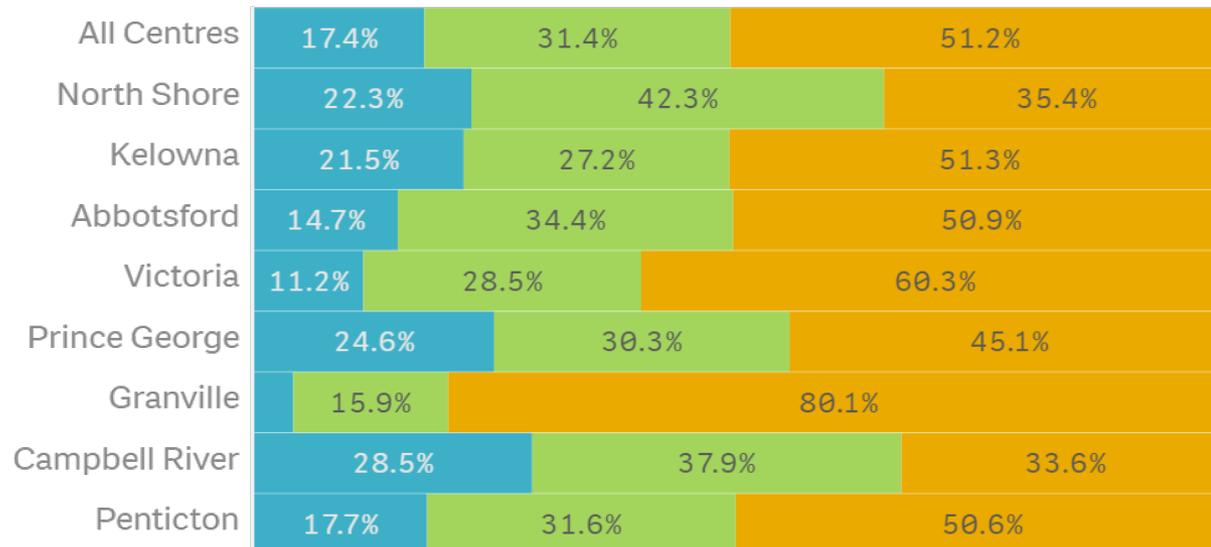
## Age at Registration (n=9,929)



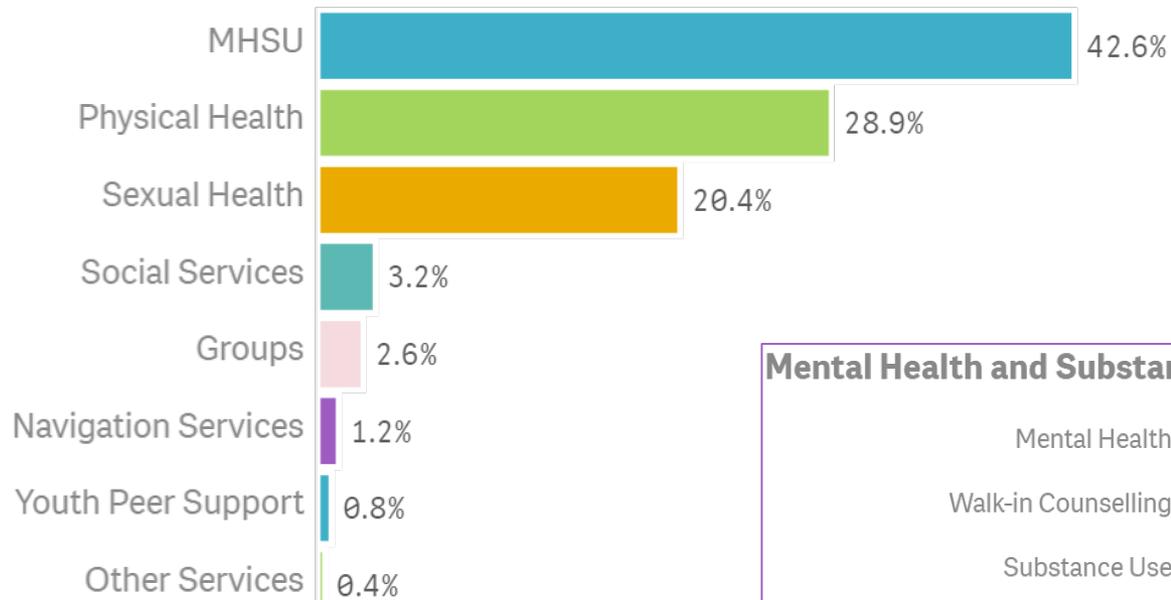
## Average Age by Centre



■ 12-15 years old ■ 16-18 years old ■ 19-24 years old

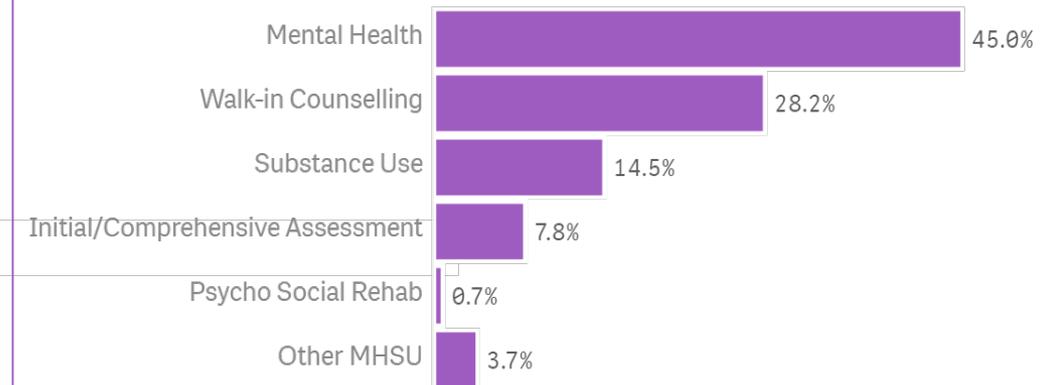


## Core Services Provided (n=48,097)

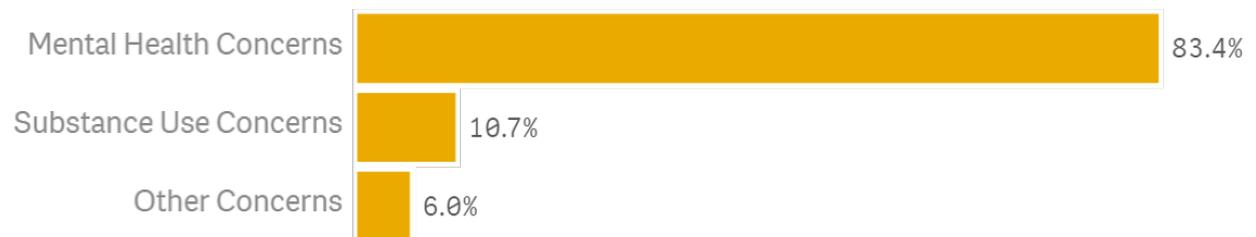


\*excludes 2,880 visits that did not have any services identified

## Mental Health and Substance Use Services (MHSU) (n=20469)



## Walk-in Counselling (n=3325)

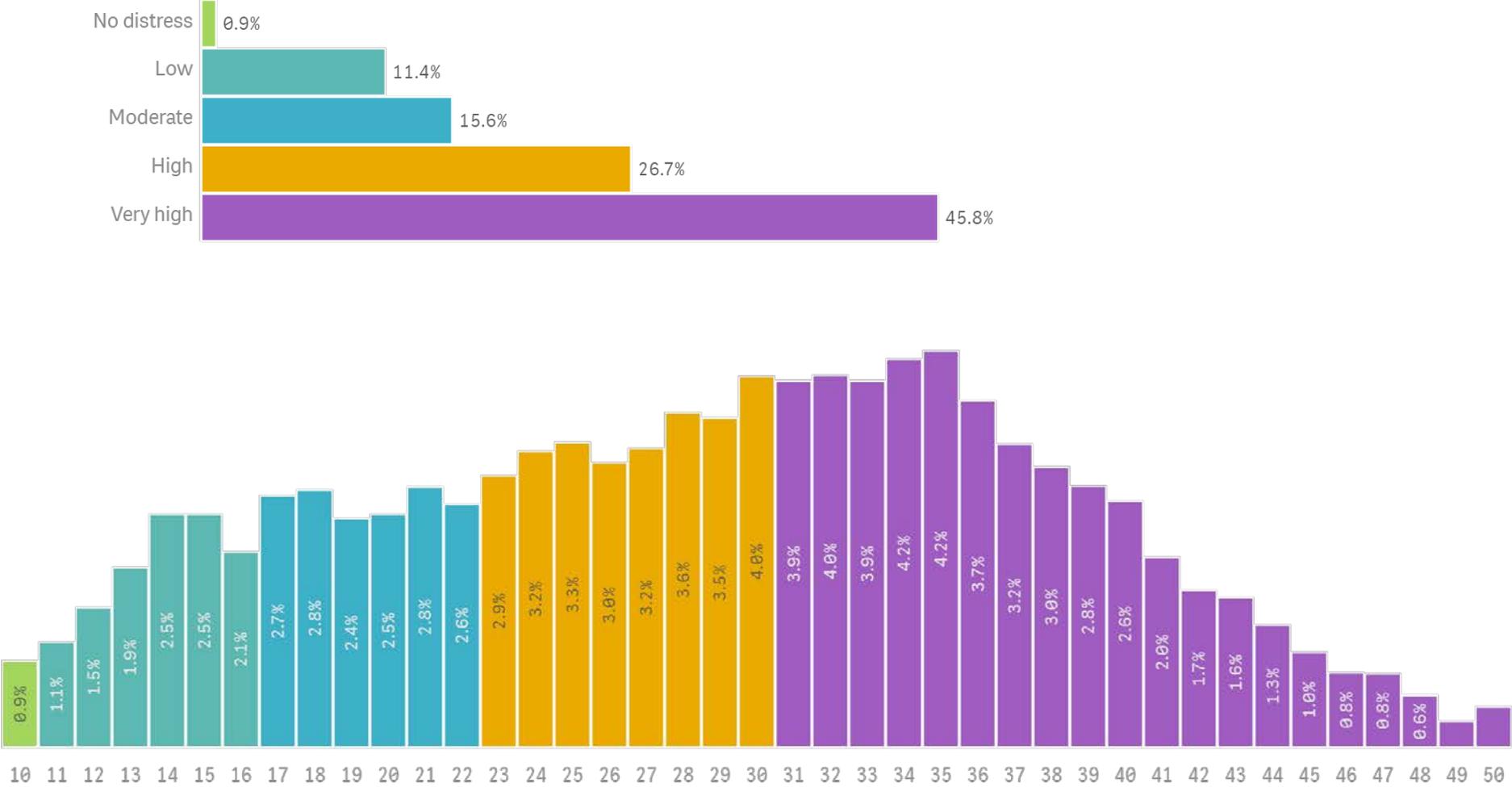


\*Collection of this data started in Dec 2018

**If this centre was unavailable, I would have gone to (n=4229)**  
(youth that requested MHSU services)



# K10 (Kessler Psychological Distress Scale) - First Visit Assessment Results (n=6,495)



***“I like how Foundry doesn’t just focus on one aspect of our lives and how to help it, but rather all the factors in my physical, mental, emotional health, as well as housing, work, school etc.”***

comment from a youth



# EXPANSION PLANNING



## CHALLENGES AND OPPORTUNITIES

---

- We are responding to what many people in communities have been wanting – filling in gaps, collaboration and communication between service agencies
- System integration is hard and takes considerable effort and new funding models
- The model is still evolving as we continue to learn
- We need to fully understand and embed cultural safety and humility across our network in a meaningful way

# CHALLENGES AND OPPORTUNITIES

---

- Bringing youth and families into co-design and employment at centres is a significant philosophical and practice shift
- Tension between co-design and fidelity may increase by scaling up
- Opportunities for bringing research evidence into practice, as well for practice to inform research
- Tension between local implementation and national and international interest

# · F O U N D R Y ·

WHERE WELLNESS TAKES SHAPE

# THANK YOU!

