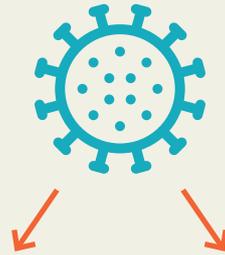


EXECUTIVE SUMMARY



COVID IMPACT
ON THE WORLD

COVID IMPACT
ON ICC

TRENDS AND CHALLENGES IN HEALTHCARE



The rise of
virtual care



Fragility of
residential care



Pressures on
Mental health



Changing health
communications
& policies



Community
resilience



Recovering and
dealing with the
financial impact

“We are in the same storm,
but not the same boat.”

“The disparity between so-called
'haves' and 'haves not' became
even more apparent”

“Discuss universal
basic services,
not just income”

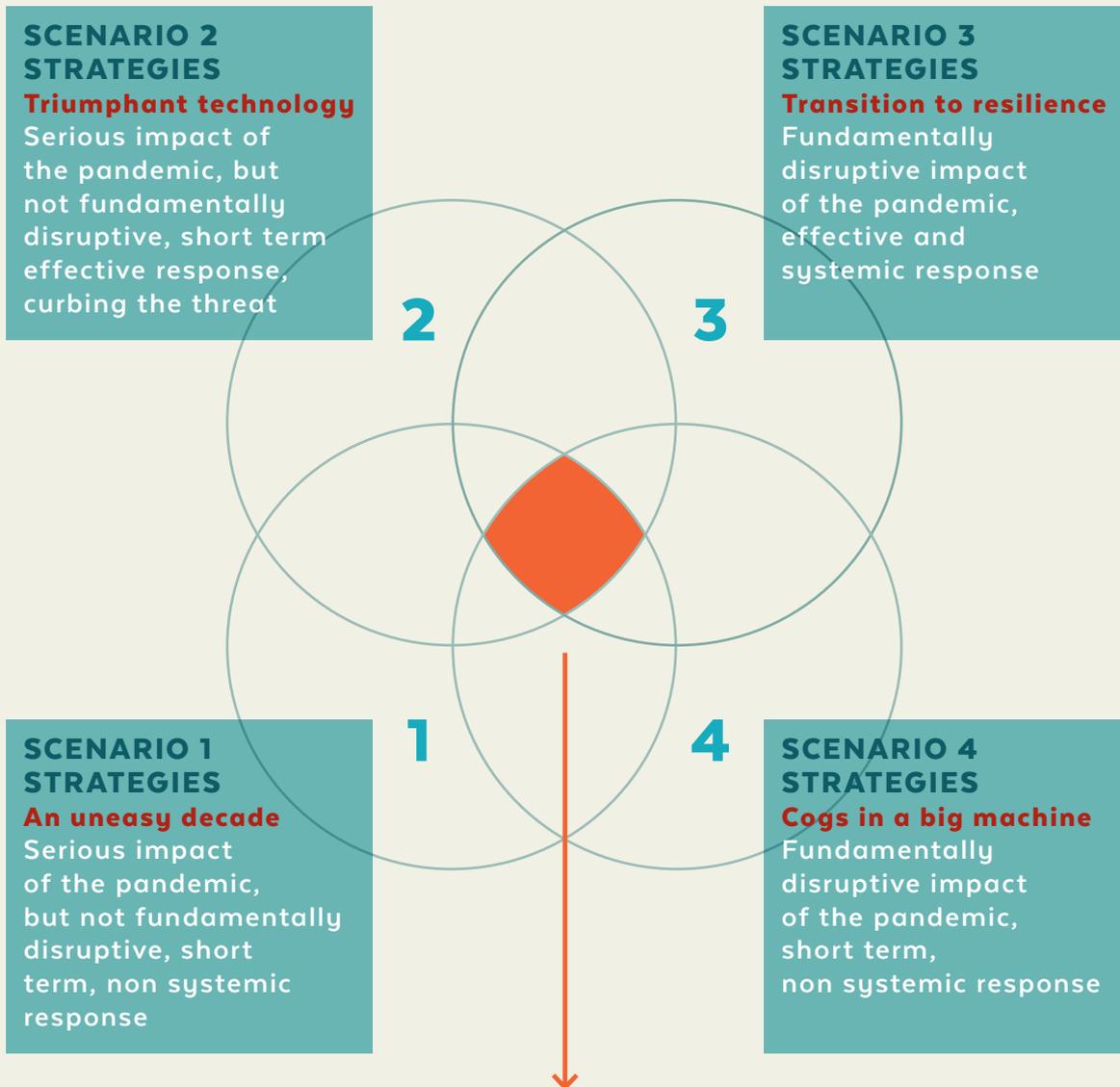


INTERVIEWS WITH ICC EXPERTS

“social inequalities are pushing
people into vulnerability
in all aspects of life,
not only specifically health related”

“COVID has created
an unprecedented chance
to move forward
with the agenda of ICC .”

The aim of the future ICC strategy should be to consciously participate in a major transformation, involving fundamental change in how to approach communities, their wellbeing, and healthcare systems.



FUTURE-ROBUST CORE STRATEGY FOR ICC

- **consolidate the gains** that have been made over the past years in developing and spreading ICC models and practices.
- **sustain local actors** in putting in place ICC-inspired practices and to strengthen community and solidarity.
- **invest in the development of novel**, alternative, community-driven, integrated health & care practices.
- **seek synergies with other societal transitions** that aim to revitalise democracy, build community resilience, increase quality of life, create opportunities for young people and empower vulnerable sections of the population in response to the impact of major political, technological and environmental trends.