

Jonas Fiedler

Poliklinik Veddel - Community Health Center

The Veddel Polyclinic is a community health care center in Hamburg Germany. It consists of two general practices with six primary health care physicians, a community health nurse section with three nurses, two midwives, a social, health, and psychological counseling as well as several community workers. The aim of the project is to link the previously only sporadically existing network of social and health care structures in one place, to strengthen preventive and health-promoting approaches, and thereby to contribute to a reduction of health and social inequalities in the long term. Through continuous community work and mobilizing with a focus on the social determinants of health, the Polyclinic aims also at politicizing health.



Governance team

The Polyclinic is headed by a multi-professional team and the equal views of different professions on health issues are core to its concept of care. Several interdisciplinary working groups (e.g. primary health care, health promotion, nursing, psycho-social counseling) have developed SOPs for a new care regime that leads to better health outcomes. Each section is responsible for its own processes and quality management. Since September 2018, there is interface coordination to strengthen the multi-professional cooperation in the health center. Multi-professional case discussions and patient consultation, as well as multi-professional documentation in the joint patient file, are central elements of the new concept of care. All strategic decisions concerning the whole project are made at a weekly assembly.

Public Health Researcher

What is important to Jonas is to have a non-judgmental atmosphere. To make sure that different opinions are valued and accepted. Jonas can offer is to share his work as a researcher and experience from a physician perspective on how poverty drives people into sickness, and how pandemic has exacerbated inequalities, He would like to feel that people around him share the same ideas, values, as being a changemaker may lead to loneliness, so community of changemakers is important.

Values and expertise

- How to engage the community more?
- What are the common challenges that all participants face?
- How to overcome them?
- What are the good practices of evaluation from other countries and projects?

Questions to the Forum